



## Hotel Details

### CasaMagna Marriott Cancun Resort

Boulevard Kukulcan, Retorno Chac L-41, Zona Hotelera  
Cancun, Quintana Roo 77500 Mexico

Phone: +52 998 881 2000  
Fax: +52 998 881 2085  
Sales: +52 998 8489714  
Sales Fax: +52 998 848 9635

## Arrival Information

### Check-in and Check-out

- Check-in: 4:00 PM
- Check-out: 12:00 PM
- Express Check-In and Express Checkout
- Video Review Billing

### High-Speed Internet Access

- Guest rooms Wireless, Wired
- Lobby and public areas: Wireless
- Meeting rooms: Wireless, Wired

### Parking

- Complimentary on-site parking

### Property Details

- 6 floors, 416 rooms, 34 suites
- 4 meeting rooms, 41,839 sq ft of total meeting space

### Smoke-free Policy

- This hotel has a smoke-free policy

### Pet Policy

- Pets not allowed

## Services & Amenities

- Airline reservation desk, IMC Travel Agency
- Babysitting
- Barber/Beauty shop
- Buffet breakfast, fee: 25.00 USD
- Coffee/tea in-room
- Concierge desk
- Continental breakfast, fee: 20.00 USD
- Foreign exchange
- Full American breakfast, fee: 25.00 USD
- Gift/newsstand
- Grab-n-Go breakfast, fee: 10.00 USD
- Hot breakfast, fee: 25.00 USD
- Housekeeping service daily
- Laundry on-site
- Mobility accessible rooms
- Newspaper delivered to room, on request
- Newspaper in lobby
- Room service
- Room service, 24-hour
- Safe deposit boxes, front desk
- Valet dry-cleaning
- Virtual Concierge Available

## Guest Room Information

### General Room Amenities

- Air conditioning
- Alarm clock
- Bottled water, for a fee
- Coffee maker/tea service
- Crib/Play Yard
- Electrical adapters
- Individual climate control
- Iron and ironing board
- Pillows: down/feather
- Pillows: foam
- Pull-out sofa bed
- Rollaway bed
- Safe

### Bathroom Amenities

- Bathrobe
- Bathtub & whirlpool
- Hair dryer
- Hot Tub/Whirlpool

### Room Entertainment

- CD player
- Cable channel: CNN
- Cable channel: ESPN
- Cable/satellite TV
- Color TV
- Mini-bar: all rooms, beverages and/or snacks for a fee
- Movies/videos, pay-per-view
- Wet bar

### Business Amenities

- Electrical outlet: desk level
- Phone feature: voice mail

## Dining

### La Capilla Argentina Steakhouse

- Steakhouse
- Open for breakfast and dinner
- Enjoy cosmopolitan South American dining right here in Cancun! Our renowned Argentinean steakhouse features international prime cuts, as well as seafood and house specials. Breakfast is also served, with an expansive buffet available.

### Champions Sports Bar

- International
- Open for lunch and dinner
- No need to miss the big game while you're here in Cancun. Our American-style sports bar offers your favorite comfort foods in a casual setting. LCD TVs, pool tables, and nightly Karaoke are sure to keep you entertained. We also provide a kids' menu.

### Mikado Japanese Teppan Yaki

- Japanese
- Open for dinner
- Sushi connoisseurs will savor this restaurant's fresh offerings, and dinner features teppanyaki chefs cooking right at your table. Other Asian favorites, plus a tempting dessert menu, full bar, and kids' menu make this a truly special dining experience.

### Sasi Thai

- Thai
- Open for dinner
- Treat your palate to our Thai delicacies and hand-crafted cocktails here at Sasi Thai, our sophisticated yet relaxed restaurant. Make sure to enjoy a drink at our bar overlooking the Nichupte Lagoon.

### Sedona Grill

- Southwestern
- Open for breakfast, lunch and dinner
- Conveniently located next door at our sister property, Sedona Grill serves Southwestern specialties right here in the heart of Cancun. Feast on steaks, seafood, pork, and poultry dishes, prepared with a distinctive flair.

### Gustino Italian Grill

- Italian
- Open for dinner
- Gourmet northern Italian dining is waiting for you here in Cancun at this elegant restaurant, located next door at our JW Marriott sister property. Recognized by AAA with its prestigious Four Diamond Award, Gustino Italian Grill is an amazing experience.

### Las Ventanas Lobby Bar

- Other

### Gift Shop and 750 Pizzeria

- Coffee House
- Open for breakfast, lunch and dinner
- The hotel gift shop also serves as a coffee shop, deli and ice-cream parlor. Open from 6 a.m. to 10 p.m., it offers everything you need for a grab-and-go lunch, snack, or late-night treat. Stop in and satisfy your sweet tooth today!

### La Isla

- American
- Open for lunch
- This open-air, poolside grill specializes in international dining and seafood dishes, and is open for lunch, snacks, and beverages. La Isla features a full bar for the adults, and a kids' menu to satisfy little ones during their Cancun stay.

### Bahia

- Seafood
- Open for lunch
- Located beachside, this casual restaurant offers fresh seafood and international dining for the entire family. Relax with a drink from the full bar, and treat the kids to a meal from the kids' menu.

## Fitness & Recreation

### Fitness

- CasaMagna Fitness Center

### Swimming

- CasaMagna Beach On-site
- Outdoor Pool.
- Whirlpool

### Spa

- CasaMagna Marriott Cancun Spa Services  
Appointment required

### Golf

- Playa Mujeres Golf Club 6.2 miles

### Activities

- Boating 0.1 miles
- Bowling 0.6 miles
- Horseback riding 13 miles
- Jet-skiing
- Jogging/fitness trail 1.9 miles
- Sailing 3.7 miles
- Sauna
- Scuba diving 1.2 miles
- Snorkeling 1.2 miles
- Surfing 7.5 miles
- Volleyball
- Water-skiing 0.6 miles
- Tennis

## Local Attractions

- Tulum Mayan Ruins
- Wet n Wild Water Park
- Isla Mujeres
- Cozumel Island
- Aquaworld
- Interactive Aquarium
- Cancun Virtual Trip Kits

## Driving Directions from Airport

### Cancun International Airport – CUN

Phone: +52 998 8487200  
Hotel direction: 6.8 miles NE

**Driving directions** Driving Directions: Exit Cancun International Airport (one highway out). Follow the signs to the Hotel Zone. The resort is approximately 11 miles on the right hand side. "Prestige" airport shuttle service: \$15 USD (one way, per person) Reservation required 24 hours in advance due to airport regulations. Phone: Toll free from US: 1-877-895-0980, +52-998-881-2048 | Email: [transportationservice@prestigecancun.com](mailto:transportationservice@prestigecancun.com)

- Airport shuttle service, reservation required, fee: 15 USD (one way)  
Shuttle Phone: 52 998 8489686 Ext 6686
- Alternate transportation: Prestige In-house Transportation Services; per person prices. Tel. +52 (998) 848 9686; fee: 15 USD (one way) ;reservation required
- Estimated taxi fare: 40 USD (one way)

## Accessibility

### For more information call the general manager of the hotel

- Accessible guest rooms have a 32 inch wide opening
- Fitness center entrance is accessible
- Meeting spaces are all accessible
- Pool entrances are all accessible
- Restaurants and lounges are all accessible
- Self-operating lifts or sloped entry are not available for pools
- Spa entrance is accessible
- Business center entrance is accessible
- Main entrance is accessible
- Pathway to registration desk is accessible
- Registration desk is not accessible
- Route to accessible guest rooms is accessible
- Service animals allowed for persons with disabilities